

Biographical Sketch

Jennifer Campbell, B.B.A.

Current Position: Junior Instructional Technologist

Education: B.B.A., Personnel Management, University of Georgia
MBTI Certification, Otto Kroeger Associates

Jennifer Campbell has 15 years of experience in the areas of Instructional Systems Design and the delivery of classroom-based instruction. At Human Technology (HT) for 2 years, she is responsible for the design, development, and delivery of classroom-based instruction and train-the-trainer programs for numerous Federal sector clients. She specializes in areas such as leadership and management development, team development, interpersonal communication, and 360° assessment. Prior to joining HT, Ms. Campbell worked for MCI Telecommunications designing and implementing leadership programs, train-the-trainer, and career development workshops. In addition, she was responsible for instructional systems design for technical training at two financial institutions: completing analysis, design, development, documentation, testing, and implementation of training for new customer information systems.

Recent Relevant Experience

Currently re-designing an instructor-led course for the Farm Services Agency (FSA) to develop the skills of the workforce in areas such as communication skills, stress management, and customer service. In addition, she is responsible for designing, developing, and facilitating train-the-trainer workshops for field trainers.

Designed and delivered a customized training program to develop skills of senior staff in group problem solving and interpersonal skills for the U.S. Army Corps of Engineers.

Designed, developed, and facilitated a management skills training for the executive leadership team at the National Committee to Preserve Social Security and Medicare.

Managed the MCI Telecommunications national supervisory development curriculum, including needs analysis, selection of training materials, implementation of train-the-trainer workshops for field trainers, and support in aligning training with the organization's strategic direction.

Delivered classroom-based skill-building workshops for MCI Telecommunications, specifically in the areas of interpersonal communication skills, career development, leadership development, and professional development.

References

Linda Garvin, Director, Real Estate Directorate, U.S. Army Corps of Engineers,
202-761-0483

Wilma Wyatt, Employee Development Specialist, Training and Development Branch/HRD,
FSA, U.S. Department of Agriculture, 202-418-9055