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### Biographical Sketch

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Laura Bennett, M. Sc.

**Labor Categories:** Instructional Systems Designer, Technical Writer, and Systems Developer

**Education:** M.Sc., Zoology, University of Maryland, College Park.

Laura Bennett has worked for Human Technology (HT) for the past 6 years. During this time, Ms. Bennett has been responsible for the design and development of hundreds of hours of instructional materials in both electronic and print media. Ms. Bennett is experienced in the design and development of classroom and web-based training.

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### Recent Experience

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- Revised and updated a series of courses for FEMA on mission assignment processing for different target audiences, including FEMA managers, FEMA financial staff, and personnel from other Federal agencies.
- Developed classroom training for Customs and Border Protection to unify the curriculum taught at the two canine training facilities operated by CBP. One canine team, upon graduating the course, made a successful controlled substance seizure on their first day of field deployment.
- Designed and developed a web-based resource center and PowerPoint presentations for FEMA regional coordinators on the National Earthquake Hazards Reduction Program. The materials provided information on earthquakes, earthquake hazards and risks, and ways to reduce the risk of earthquake damage.
- Developed a series of CD-based and classroom courses for Customs and Border Protection to cross-train Officers to process passengers and cargo in land, sea, and airport environments. With the creation of the Department of Homeland Security, thousands of employees from existing agencies had to be retrained to address the requirements of the new Department. These courses included:
  - Customs Fundamentals
  - Immigration Fundamentals
  - Immigration Law Review
  - Unified Immigration
  - Cargo/Trade—Air
  - Cargo/Trade—Land
  - Cargo/Trade—Sea
  - Vessel Entrance and Clearance
- Developed classroom training on anti-terrorism awareness for different disciplines within CBP, including passenger processing Officers, cargo processing teams, agriculture specialists, and import specialists.
- Designed and converted a 5-day classroom course on environmental and historic preservation compliance into a web-based course for FEMA.
- Developed a series of courses for use by CBP in training foreign audiences, primarily customs officers and management, to enhance border security, improve targeting and analysis skills, and examine cargo, conveyances, and travelers. These courses have been held in countries such as Jordan, Moldova, and some of the Central Asian states.
- Developed and updated classroom training for CBP on passenger analysis and targeting at land, air, and sea ports of entry.